

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 East Capitol Avenue
Post Office Box 19280
Springfield, Illinois 62794-9280

ORIGINAL

ILLINOIS
COMMERCE COMMISSION

Jan 13 2 12 PM '00

For Commission Use Only:

Case 00-0427

Regarding a complaint

by JAMES A. REDMOND
(Person making the complaint)

against COMMONWEALTH EDISON CO.
(Utility name)

as to Overcharged bills due to poor ground connection
(Reason for complaint) at Commonwealth Edison's meter,
in Indian Head Park Illinois. 60525

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 125 Acacia Circle, Unit 111 Indian Head Park, IL

The service address that I am complaining about is SAME

My home telephone number is 708 246-8076

Between 8:30 a.m. and 5:00 p.m. weekdays I can be reached at Leave message on tape machine
COMMONWEALTH EDISON CO. (respondent) is a public utility and is subject to the provisions of
(Full name of utility company)

the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs which you think are involved with your complaint.

Have you contacted the Consumer Affairs Division of the Illinois Commerce Commission about this complaint? ☒ Yes ☐ No

Has your complaint filed with that office been closed? ☐ Yes ☒ No

Please state your complaint briefly. Number each of the paragraphs. Please include any specific time period and dollar amounts involved with your complaint. Use an extra sheet of paper, if needed.

After several complaints to Commonwealth Edison, a new meter was installed on 7-30-98. Since that time, the monthly KWH have been 20-40% less.

Please clearly state what you want the Commission to do in this case.

Collect \$5,934.37 from Commonwealth Edison, that is, for the period 10/80 to 7/98, i.e., 4500 overcharged KWH each year (x) 17 years, 7 months at 7.5¢ (below) average KWH cost

Date:

6/12/2000
(Month, day, and year)

equals \$5,934.37 against \$22,858.00 paid.

Complainant's signature

James A. Redmond

If you will be represented by an attorney, please give the attorney's name, address, and telephone number.

You need to file the original and three copies of this form with the Commission and also provide the Commission one copy for each utility complained about (referred to as respondents).

VERIFICATION

A notary public must watch you fill out this part of the form.

I, JAMES A. REDMOND, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

James A. Redmond
(Signature)

Subscribed and sworn/affirmed to before me this 12th day of June, 19 2000

Tracy Smolka

Notary Public, Illinois



NOTE:

Failure to answer all of the questions on this form may result in this form being returned to you without processing. If you have questions, please call the counselor in the Consumer Affairs Division that handled your informal complaint.